

# Oldham Healthwatch 100

## Your Pharmacy and Repeat Prescriptions

As part of our October/November Healthwatch Oldham 100 project, we produced a survey asking people about their experiences of using their Pharmacy and ordering their Repeat Prescriptions. 56 people told us...



### What was good?



92%

Have a Pharmacy close to home



98%

Feel comfortable with their pharmacy



82%

Say their Pharmacy has a confidential area



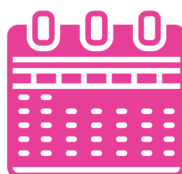
85%

Say the method of ordering repeat prescriptions is an easy process



91%

Say that their prescriptions are either late, missing items, out of stock or include the wrong medication!



58%

Say that this has happened to them more than once

49%

Say that their medication is not always ready to collect



### Scope for Improvement

