

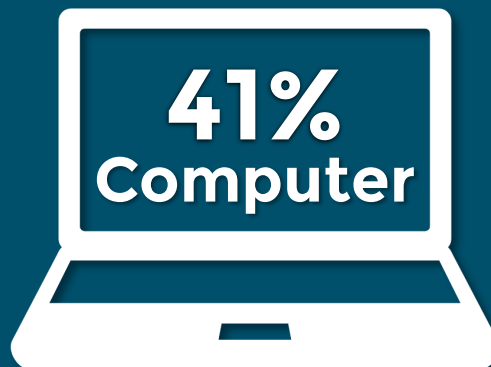
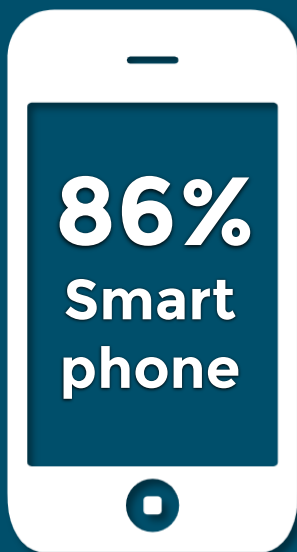
Oldham Healthwatch 100

Digital Health

The last few years have seen an increased digitalisation of the NHS and healthcare. More people are being given the option to access health services and information online, and the number of these services is expected to increase.

Therefore, we created a digital health survey to better understand your awareness and usage of technology in supporting your health and wellbeing. 76 people told us...

What do you use to support your health and wellbeing?



What are the main health and wellbeing functions and apps you use your smartphone for?





84% have not had an online consultation



54%

were not aware they could have one



20%

do not know how to do one

58% do not use Patient Access



40%

were not aware they could



20%

do not understand how

Patient Access connects you to healthcare services and allows you to book GP appointments and order repeat prescriptions. You can find out more at patientaccess.com

82% have used NHS.uk



41%

To check symptoms



41%

To find general health information



76% do not have major concerns over the use of technology in supporting their health and wellbeing

Over half of those who did have concerns, explained that they were worried about data protection



“Telephone consultations with my GP have been brilliant”

“Information overload”

“Help us to understand technology”

“Make sure what is available now is properly utilised”

“Broadband is costly”

“Concerned about protecting my personal data”

“Welcome the opportunity to learn”

“How can you check my blood pressure or pulse?”

“Services should be flexible to online and offline patients”